



2020 On-Site Service Rates

Base Rates:

- Standard Service \$135 / hr (minimum 8 hours)
- Principal Engineering \$185 / hr (minimum 8 hours)
- Travel \$80 / hr

Overtime Rates:

- Overtime (>8 hours/day, M-F) 1.5x base rates

Weekend/After-hour Rates:

- From 8pm – 6am 2x base or overtime rates
- Saturday or Sunday 2x base or overtime rates
- Holiday 2.5x base or overtime rates

Emergency Rates:

Emergency Rate (3 or less business days' notice): 2X base, overtime, or weekend rates
Minimum charge (not including travel time): 8 hours / day

All expenses will be flat-rate billed (continental US; other locations will be quoted):

- Flight Travel (>300 miles): \$2250
 - Emergency: \$3000
- Daily Expenses: \$375 / day
 - Includes any daily expenses, including travel days (e.g. hotel, food, car rental)
- Miles traveled: \$0.58/mile
 - If flying, includes miles from destination airport to customer site

Standard Policy: charge on credit card trip minimum (8 hours, 1 flight, 2 day's expense) up front (Standard \$4,080, Emergency \$5,910). The balance will be charged after completion of the on-site service.

I acknowledge receipt of the service rates and agree to pay any billed charges in accordance with these rates:

Signature

Print

Date